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MEMO

To: All Patients

From: Georgia Breast Care Billing Office

RE: Changes to Account Collection Procedure Effective 01/03/2022

We would like to communicate a change to our collection procedure at Georgia Breast Care, which will become **effective 01/03/2022**.

You **will no longer** receive a courtesy phone call from our Billing Office staff to collect payment of a past due balance prior to the delinquent account being referred to Transworld Systems Inc collection agency for collection efforts.

As stated in the financial policy, payment is expected in full within 30 days of receipt of your patient statement. If payment is not received within 60 days, your account is considered past due. Delinquent accounts that are moved directly to collections will be notified via a letter from Transworld Systems Inc. There will be an opportunity to make full payment or set arrangements. If the account is paid in full or arrangements are setup and kept, the file **will not** be reported to the credit bureau.

Access your account via the patient portal or call the billing office at 470-385-3699 to correct your mailing address which ensures you will receive your statement without delay. Please call the Billing Office with any questions or concerns.

Thanks,
Billing Office
Georgia Breast Care